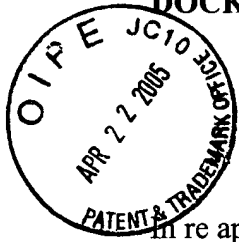


2645/B
PATENT

DOCKET NO. EADS-0051



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Alasdhair Campbell, et al.

Serial No.: 09/756,471

Filed: January 8, 2001

For: CUSTOMER COMMUNICATION SERVICE SYSTEM

Group No.: 2645

Examiner: Ming Chow

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313, on

4-20-2005 (Date)

Elizabeth Schumacher
(Printed or typed name of person signing the certificate)

Elizabeth Schumacher
(Signature of the person signing the certificate)

Sir:

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

In accordance with 37 C.F.R. §1.56, and in accordance with the provisions of 37 C.F.R. §§1.97 and 1.98 and §609 of the Manual of Patent Examining Procedure, Applicant hereby makes an additional disclosure of the patents, publications and other information listed below and on the accompanying form PTO-1449, which references are considered to be potentially material to the patentability of the invention disclosed in the above-referenced application. Copies of the listed references are submitted herewith. Disclosure has been filed previously on November 25, 2005.

04/22/2005 AAD0F01 00000033 09756471

01 FC:1806

180.00 DP

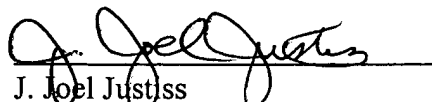
<u>Patent No.</u>	<u>Inventor</u>	<u>Issue Date</u>
6,732,156 B2	Miloslavsky	May 4, 2004
6,393,015 B1	Shtivelman	May 21, 2002
6,289,094 B1	Miloslavsky	September 11, 2001
6,212,178 B1	Beck et al.	April 3, 2001
6,175,564 B1	Miloslavsky et al.	January 16, 2001
6,175,563 B1	Miloslavsky et al.	January 16, 2001
6,170,011 B1	Macleod Beck et al.	January 2, 2001
6,021,428	Miloslavsky	February 1, 2000
5,995,615	Miloslavsky	November 30, 1999
5,995,614	Miloslavsky	November 30, 1999
5,970,065	Miloslavsky	October 19, 1999
5,963,632	Miloslavsky	October 5, 1999
5,960,073	Kikinis et al.	September 28, 1999
5,940,487	Bunch et al.	August 17, 1999
5,933,492	Turosvski	August 3, 1999
5,825,870	Miloslavsky	October 20, 1998

Applicant hereby expressly reserves the right to swear behind the effective dates of any of the above patents and to question the relevance and materiality of the patents listed herein, in whole, in part or in combination, subsequent to filing this Information Disclosure Statement.

A check in the amount of \$ 180.00 is enclosed in payment of the filing fee for this communication. However, the Commissioner is hereby authorized to charge any additional fees connected with this communication or credit any overpayment to Deposit Account No. 08-2395.

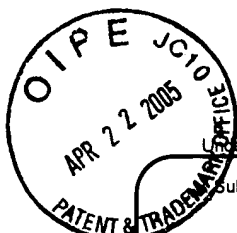
Respectfully submitted,

HITT GAINES, P.C.


 J. Joel Justiss
 Registration No. 48,981

Date: 4/20/05

P.O. Box 832570
 Richardson, Texas 75083
 (972) 480-8800



Substitute for form 1449/PTO

INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Sheet 1 of 1

Complete if Known

Application Number	09/756,471
Filing Date	January 8, 2001
First Named Inventor	Alasdhair Campbell, et al.
Art Unit	2645
Examiner Name	Ming Chow
Attorney Docket Number	EADS-0051

U. S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
	1	US- 6,732,156 B2	05/04/2004	Miloslavsky	
	2	US- 6,393,015 B1	05/21/2002	Shtivelman	
	3	US- 6,289,094 B1	09/11/2001	Miloslavsky	
	4	US- 6,212,178 B1	04/03/2001	Beck et al.	
	5	US- 6,175,564 B1	01/16/2001	Miloslavsky et al.	
	6	US- 6,175,563 B1	01/16/2001	Miloslavsky	
	7	US- 6,170,011 B1	01/02/2001	Macleod Beck et al.	
	8	US- 6,021,428	02/01/2000	Miloslavsky	
	9	US- 5,995,615	11/30/1999	Miloslavsky	
	10	US- 5,995,614	11/30/1999	Miloslavsky	
	11	US- 5,970,065	10/19/1999	Miloslavsky	
	12	US- 5,963,632	10/05/1999	Miloslavsky	
	13	US- 5,960,073	09/28/1999	Kikinis et al.	
	14	US- 5,940,487	08/17/1999	Bunch et al.	
	15	US- 5,933,492	08/03/1999	Turovski	
	16	US- 5,825,870	10/20/1998	Miloslavsky	
		US-			
		US-			
		US-			

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T ⁶
		Country Code ³ *Number ⁴ *Kind Code ⁵ (if known)				

Examiner Signature	Date Considered
--------------------	-----------------

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. ¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 (1-800-786-9199) and select option 2.